

# A tape back-up solution that enabled an architectural firm to reduce risk associated with interruption to their servers.

## The Problem

"We have vast amounts of CAD data as well as drawings and client information saved on our server and backed up on a daily basis. Someone from our IT team used to take the tape home with them on an evening so that we had a back up of the data in two places. We recently went through our BCM plans as part of an audit for ISO which made it quite clear to us that if the back-up tape was lost or damaged by a member of staff and we needed it, we could be at serious risk as a company."

## The Solution

"FileBase have looked after our hard copy storage and management for a number of years so it made sense to see what they could offer. We ended up sitting down with them and working together on a rotation schedule for the back-up tapes and now they come on site, remove the back up tapes for us and store them in their secure facility. Should we need them in a crisis, FileBase can take them to our Disaster Recovery Suite where we can access them and continue to deliver our service."



## The Result

"This back-up solution gives us all real peace of mind and for our clients; it is a really positive selling point. If we lose our drawings, we lose our business, for this reason FileBases' tape management service gives us genuine peace of mind and means we can sleep well knowing that our business's information is being properly stored and looked after. It also became very relevant when we had our ISO audit."

**"Data loss would finish us. Our drawings and our client data is everything we do, if we loose it then we will go out of business. I discovered that our IT team were taking home the back-up tapes on a nightly basis as part of our own internal BCM plan! Having been on a disaster management course and being familiar with best practice from a previous life, I insisted that we looked at a professional solution. FileBase now look after our hard copy records and our back-up tapes and give us real reassurance and peace of mind that it is being done professionally and securely. It has also really helped with recent audits that we have been through and has definitely helped us when it comes to the process of tendering for new business."**

Senior Partner, National Architectural Practice

